

I. Access to Care

Alcohol and Drug Services (ADS)

ADS Integrative Care Program

\$156,516

This integrated service program provides viable, accessible, effective therapeutic treatment for individuals to preserve or improve current functioning, strengths and resources. ADS also offers brief screening, comprehensive assessment, primary care medical services, which includes chronic disease management, psychiatric evaluations, behavioral health education including smoking cessation, substance use disorder counseling, co-occurring disorder treatment and case management on site. Opioid use disorder treatment services will continue to expand over the next two years in this Integrated Care Program. Cone Health Foundation funding is requested to cover a portion of the salary for the medical director, the psychiatric nurse practitioner, a registered nurse and medical oversight by the psychiatrist.

Cone Health

Congregational Nurse Program (CNP)

\$183,036

CNP focuses on providing holistic person care that includes physical, mental, spiritual, environmental, financial and interpersonal relationship components to wellness. This program assists financially challenged churches with implementation and maintenance of nursing programs for vulnerable populations. CNP has expanded services to effectively reach immigrants, refugees and individuals who are currently experiencing homelessness and to meet the new demand for increased screenings leading to new integrated care referrals to designated clinics. The requested funds will provide \$227,708 for 13 Congregational Nurses in underserved, diverse and at-risk communities; remaining funds will be used for local mileage, continuing education and for supplies such as gloves, glucose strips, blood pressure equipment, etc. Congregational Nurses are independent contractors of the church/faith organization, not Cone Health employees. No fringe benefits are included such as insurance, vacations, etc.

Family Service of the Piedmont

Integrating Behavioral Health & Primary Care

\$139,000

Family Service of the Piedmont, Inc. (FSP) provides access to integrated health care services for indigent, uninsured clients who might not otherwise receive this type of care. Reducing the barrier to basic communication between providers of behavioral health and medical services has helped to create a Continuum of Care to address gaps in individual care for those most in need. FSP aims to provide integrated care to at least 1,800 uninsured clients during the next two years. Cone Health Foundation funding will be utilized to cover the salary and fringe benefits of: (1) nurse care manager, (2) health navigator/case manager and (3) the nurse practitioner. Funds will also cover medications, labs, clinic and program supplies.

Family Service of the Piedmont

Interactive Resource Center (IRC) Clinic

\$303,625

The IRC clinic strives to effectively address the higher incidence, prevalence and acuity of medical and behavioral problems among people who are homeless. The clinic is currently serving in excess of 500 unduplicated patients quarterly. Patients are provided primary medical care from a nurse practitioner, all are screened for both substance use and mental health disorders and some receive behavioral health services onsite while others (severely, persistently mental ill) are referred to other facilities. The clinic is operational five days per week and offers Saturday services once a month. The Congregational Nurse Program and Congregational Social Work Education Initiative work collaboratively with FSP to ensure the IRC clients receive integrated care. Pharmacy services are provided by the Medication Assistance Program. Cone Health Foundation funding provides the salary and fringe benefits for the nurse practitioner, a case manager and a certified medical assistant in addition to a stipend for supervision of the nurse practitioner, medical supplies and materials, insurance and other operating expenses.

Guilford Adult Health

IC-HUB Dental (Guilford Dental Access Program - GDAP)

\$224,316

Guilford Adult Health will continue to work on integration of care over the term of this grant, including the dental clinic where they provide oral care for underserved adults. They receive referrals from primary care providers who accept the Orange Card, and continue the provision of integrated, comprehensive coordinated care to those in our community

to whom care is otherwise unavailable and/or unaffordable. GDAP works with GCCN partners to continue to improve the primary care system and deliver care on a continuum for their patients. Cone Health Foundation funding is requested to cover contracted personnel (dentists, dental assistants, hygienist, front desk), dental equipment, supplies and materials, in addition to operational expenses.

Guilford Adult Health

IC-HUB Integrated Care (GCCN Administration)

\$262,625

GCCN (Guilford Community Care Network) is an integrated care network, with more than 65 providers offering various services, both medical and behavioral health, in order to improve the uninsured adult's overall health. Their Physician Champion and Network Development Specialist both work on ongoing identification and recruitment of primary and specialty care physicians, and medical practices to work with GAH clients. GCCN serves as the hub for the Integrated Care (IC) initiative. Cone Health Foundation funding provides support for the operations/administrative cost of the Network, the salary and fringe benefits of the Executive Director, the Program Coordinator, one Care Manager, and Emergency Department liaisons.

Guilford County Department of Public Health

Medication Assistance Program

\$207,347

The Medication Assistance Program (MAP) will continue to provide comprehensive medication therapy management (MTM) services to all patients who enroll. MAP collaborated with the NC Center of Excellence for Integrated Care to incorporate a universal behavioral health screening tool so patients can be accessed across multiple agencies as they seek care at a myriad of agencies through Guilford Community Care Network (GCCN). MAP has established a collaboration with the Congregational Nurse Program (CNP) to provide a more cost effective means to mental health medications for the homeless population they are caring for and to help reduce the cost of medications for clients at Family Service of the Piedmont (FSP) and Alcohol and Drug Services (ADS). Funding covers salary and fringe benefits for 1.25 FTE clinical pharmacists, 2 FTE pharmacy specialists, supplies and materials and other operating expenses including pharmacy dispensing system, prescription labels, and software maintenance.

Guilford County Department of Social Services

HealthChoice

\$94,000

NC HealthChoice (NCHC) provides access to health care for children ages six to eighteen who are uninsured and reside in low-income households with 150% to 200% of the Federal Poverty Level (FPL). NCHC is a free or reduced-price comprehensive health care program specifically geared for children, including dental, vision and hearing services. NCHC's policy requires that qualifying families from 150% to 200% of FPL be subject to an annual enrollment fee of \$50 for one child and \$100 for two or more children. This grant covers the cost of enrollment and co-pay fees for the children eligible to receive HealthChoice.

Foundation for Health Leadership and Innovation

NC Center of Excellence for Integrated Care

\$50,000

The NC Center of Excellence (COE) serves as the lead organization overseeing this technical assistance and training initiative involving Integrated Care (IC) practices and Continuum of Care programs. COE has developed customized plans that are inclusive of onsite trainings and provider coaching. Training to all site types follows the Learning Model that is based on the evidence-based core competencies, knowledge, and skills required for successful IC service provision and model development. COE provides training and assistance in the planning, implementation, and evaluation of grantees' IC service delivery. Cone Health Foundation funding is requested to cover a portion of the salaries and fringe benefits for two integration specialists, supplies and materials and other operating expenses.

UNCG Center for New North Carolinians

Immigrant Health Access Project

\$143,975

This program has expanded its reach to underserved immigrants and refugees connecting nearly 2,000 immigrant and refugee adults in greater Greensboro to integrated care clinics in the last three years and plans to increase that an additional 15% over the next two years. They are meeting with success by partnering with local refugee resettlement agencies (Church World Service and African Services Coalition) to connect recently arrived refugee clients with access to integrated care upon arrival and using the Community Health Worker model (CHW)—a model that uses immigrant

and refugee community leaders to recruit new immigrant and refugee clients through their community networks, faith communities, and connections with community partners. With the reduction in the number of new arrivals, their efforts have re-focused on getting those who have been here for a while to enter into care. IHAP staff will continue to refer individuals to ACA or Orange Card enrollment, connect them with an integrated care clinic, and accompany patients to the clinic for the initial integrated care visit. Cone Health Foundation funding is requested to cover the salaries and fringe benefits for the Immigrant Health Access Coordinator and the Refugee Health Coordinator. A portion of the request will be used for supplies and materials and operational expenses (inclusive of a 10% overhead charge).

UNCG

Congregational Social Work Education Initiative (CSWEI) \$117,695

In addition to its longstanding interdisciplinary partnership with the Congregational Nurse Program [CNP], CSWEI has diversified its service array and modified its service integration strategy to better implement an integrated, comprehensive, coordinated screening, assessment, and treatment plan. The addition of four Community Health Workers [CHW] has been instrumental in CSWEI reaching underserved, uninsured individuals including persons experiencing homelessness, Latinos, Montagnards, Congolese, Bhutanese and Burmese – outside of CSWEI’s traditional placements. CSWEI will continue to positively impact the community through these enhancements: (a) Expanding knowledge and benefit of the integrated care model to new communities, (b) Educating clients on health benefits, (c) Screening every client for substance use and mental health disorders, (d) Referring clients to Integrated Care clinics, (e) Increasing CSWEI student practitioners’ expertise in their direct work with clients, and (f) Graduating a cohort of highly skilled Integrated Care providers who work within our local community. Cone Health Foundation funding provides support for the salary and fringe benefits of the program director, stipend for four community health workers, program supplies and participant incentives.

TOTAL ACCESS TO CARE GRANTS: \$1,882,135

II. Adolescent Pregnancy Prevention

Cone Health Family Medicine \$5,000

Cone Health Family Medicine continues to provide teen-friendly reproductive health services. Funding provides for staff time to comply with data requirements and training documentation as part of the *Healthy Tomorrow Alliance* collaborative.

Cone Health

The Tim and Carolynn Rice Center for Child and Adolescent Health \$5,000

The Tim and Carolynn Rice Center for Child and Adolescent Health is the largest pediatric facility for children in the Cone Health network and continues to provide teen-friendly reproductive health services including gender affirming care. Funding provides for staff time to comply with data requirements and training documentation as part of the *Healthy Tomorrow Alliance* collaborative.

Cone Health

Center for Women’s Healthcare at Greensboro \$64,342

Funding provides for a full-time social worker salary and benefits to strengthen the connection between pregnant teens and the Center for Women’s Healthcare provider offices. Expectant teen moms will meet with the social worker at prenatal visits and learn about a variety of social services and supports that are available to them. Phone calls and text messages are used for appointment reminders and health messages. Contraceptive options are discussed before and after the child’s birth.

Guilford Child Development

Nurse Family Partnership (NFP) \$51,000

NFP introduces vulnerable first-time mothers to a caring maternal and child health nurse. Cone Health Foundation funding provides a portion of the salary/benefits for one Registered Nurse serving young mothers. The nurse supports

moms to have a healthy pregnancy, become more knowledgeable parents, and provide their babies with the best possible start in life. NFP anticipates reaching 25 first-time teen moms annually to help them identify their personal goals and address/solve problems that could potentially interfere with creating safe households, completing their education, finding work, and preventing unplanned pregnancies through appropriate family planning information. Nurses discuss contraception with each participant during pregnancy and post-delivery. This conversation includes long-acting reversible contraception that could be used post-delivery and encourages participants to attend prenatal appointments and to discuss their reproductive life plan with medical providers.

Guilford County Department of Health and Human Services

Division of Public Health: JustTEENS Clinic

\$211,890

Funding supports salary/benefits for two FTE positions (a registered nurse and a nurse practitioner) along with subsidies for LARC devices and marketing support in the JustTEENS Clinic, a Title X, federally-funded clinic. Title X Family Planning Clinics, like Guilford County's, play a critical role in ensuring access to a broad range of family planning and related preventive health services for low-income or uninsured individuals. Title X family planning program is intended to assist individuals in determining the number and spacing of their children. This promotes positive birth outcomes and healthy families. The education, counseling, and medical services available in Title X-funded clinic settings assist in achieving these goals.

Planned Parenthood South Atlantic (PPSAT)

LARC Access for Teens

\$27,195

PPSAT seeks to remove barriers to long-acting reversible contraceptive use for teens and, in doing so, contribute to the continued decline in teen pregnancy in Greensboro. PPSAT's Greensboro health center (1704 Battleground Avenue) through prescription, administration, and dispensing, offers a broad range of effective, Food and Drug Administration-approved family planning methods. Cone Health Foundation funding will provide reproductive health services for any teen with a Greensboro zip code who presents at the Greensboro health center. In addition, teens under the age of 18 who do not report a Greensboro zip code will receive a "teen discount" for most preventive services.

SHIFT NC (Sexual Health Initiatives for Teens)

Greensboro Youth Access to Effective Contraception

\$205,230

SHIFT NC proposes to provide coordination, technical assistance, and training to achieve improved access to health care and contraceptives – including long-acting reversible contraceptives - for Greensboro 15-19-year-olds. SHIFT NC will work with awarded clinic partners and subcontractors as needed to support the strategies of the project, including: technical assistance; community leadership and linking coordination; and marketing directly to young people in Greensboro. This work will include assisting each clinic partner to track and report data as well as a cross-project annual evaluation report that indicates progress toward the collective outcomes/objectives. Cone Health Foundation funding partially supports salary and benefits of nine different positions within the organization, subcontractor charges, along with marketing expenses.

Young Women's Christian Association of Greensboro, Inc. (YWCA)

Teen Parent Mentor Program (TPMP)

\$90,000

Funding supports 150 pregnant and parenting teens annually as they strive to finish school, raise healthy children, and set and fulfill goals for the future. It is a relationship-based program that empowers teen mothers to overcome adversity and establish a future orientation for themselves and their children. Supporting adolescent parents to get an education, acquire job skills, improve parenting, and prevent future pregnancies helps them become self-sufficient and better able to support themselves and their families. It also establishes a strong, stable foundation upon which the baby will be raised. Educational activities and programs, supportive relationships with an adult mentor, positive peer interactions, and support from staff are all included in this free program, open to any pregnant and/or parenting teen, ages 12-19, in Greensboro.

TOTAL ADOLESCENT PREGNANCY PREVENTION GRANTS:

\$659,657

III. HIV

Central Carolina Health Network (CCHN)

HIV Care and Resource Development

\$135,000

Funding provides for the continuation of the dental clinic at Cone Health's *Regional Center for Infectious Disease* (RCID) for four days per month serving twelve patients each day to help reduce the waiting list of 299 HIV positive patients. Foundation funding is inclusive of \$8,321 to assist clients with one-time housing, utility, or security deposits.

Cone Health

Regional Center for Infectious Disease (RCID)

\$33,700

Foundation funding provides support for four activities: client food bank, transportation costs, pre-exposure prophylaxis (PrEP) lab costs and behavioral health counseling services. PrEP is a way for people who do not have HIV but who are at substantial risk of getting it to *prevent* HIV infection by taking a pill every day. The food and nutrition and transportation costs are for HIV-positive patients and support various stages of the treatment cascade. HIV-negative people who have risk factors that expose them to HIV can access services at RCID, and PrEP-related lab costs are provided in this grant.

North Carolina AIDS Action Network (NCAAN)

The PrEP Project

\$60,000

Cone Health Foundation funding provides a portion of the salary and benefits for three North Carolina AIDS Action Network employees. These employees work to improve the lives of people living with HIV & AIDS and affected communities through outreach and public education, policy advocacy, and community-building. Their goal is to increase visibility and mutual support of people living with HIV & AIDS throughout North Carolina. *The PrEP Project* (PrEP: pre-exposure prophylaxis - a course of HIV drugs taken by HIV-negative people to prevent HIV infection) is designed to catalyze and improve the awareness, knowledge, and health-seeking behaviors of 1,000 NCAAN members and HIV activists, along with policy outcomes, related to access to PrEP in North Carolina. NCAAN plays a unique role in the HIV landscape in North Carolina: it is the only statewide organization focused on HIV treatment and prevention advocacy. Growing their membership base (currently 14,770) and increasing the confidence and skills of members to advocate for PrEP and HIV prevention, and subsequent policy change will contribute to increasing HIV testing, getting people onto PrEP, and reducing the rate of new HIV infection in Guilford County.

Triad Health Project (THP) - Direct client services/expanded testing outreach

Medical case management (plus)

\$262,625

Funding is recommended for the salary and fringe benefits for positions involved in providing direct client services and expanded testing outreach. Medical case management includes the provision of treatment adherence counseling to ensure readiness for, and adherence to, HIV/AIDS treatments. Key activities include (1) initial assessment of service needs; (2) development of a comprehensive, individualized service plan; (3) coordination of services required to implement the plan; (4) client monitoring to assess the efficacy of the plan; and (5) periodic re-evaluation and adaptation of the plan as necessary over the life of the client. It includes client-specific advocacy and/or review of utilization of services. Case Management: (1) is beneficial in dealing with complex needs of people living with HIV/AIDS; (2) reduces cost of care by decreasing hospitalization; (3) clients are 1.5 times more likely to follow drug regimens; (4) improves the chances of newly diagnosed HIV clients entering care. With nearly three decades of experience in HIV testing in Guilford County, THP has earned the trust of many in the community who turn to them for regular sexual health screening and often refer their friends.

Wake Forest University Health Sciences

Improving linkage and retention in care and health outcomes for MSM with HIV in Guilford County through social media

\$118,138

Funding continues the development, implementation and evaluation of an innovative, tailored intervention designed to increase Human Immunodeficiency Virus (HIV) testing, improve linkage to and retention in care and health outcomes among hard-to-reach racially/ethnically diverse young men (ages 18-29) who have sex with men (MSM) with HIV in Guilford County. The intervention will harness established social media that racially/ethnically diverse young

MSM commonly use. The project will include a partnership among the primary providers of HIV care in Guilford County (Regional Center for Infectious Disease, Triad Health Project, and Wake Forest School of Medicine).

TOTAL HIV GRANTS: **\$609,463**

IV. Substance Use & Mental Health Disorders

Alcohol and Drug Services (ADS):

Co-Occurring Care

\$157,000

ADS has established a comprehensive delivery system utilizing a multidisciplinary treatment approach of integrated, or cross-trained, and appropriately credentialed practitioners, who within their scope of practice, are permitted to diagnose and treat individuals with mental illness and substance use disorders. Most of the patients treated in this organization are receiving opioid treatment. The relationship between opiate misuse and mental illness is complex, and the treatment of both is more complicated than the treatment of either condition alone. Opiate misuse results in a worse prognosis for a person with mental illness. ADS will continue to increase its capacity to meet the demand for opioid use disorder treatment. Cone Health Foundation funding is requested to cover a portion of salaries and fringe benefits for the lead nurse, registered nurse, psychiatrist and family nurse practitioner; medication and medical supplies and materials.

Alcohol and Drug Services:

Communities that Care (CTC)

\$35,000

The purpose of CTC is to mobilize all stakeholders in the community who care about children and youth; to build positive youth development by addressing the most widespread risk factors and enhancing protective factors. It is a system for planning and marshalling community resources to address problematic behavior, such as aggression or drug use, in adolescents. It has five phases to help communities work toward their goals. The CTC system includes training events and guides for community leaders and organizations. The main goal is to create a “community prevention board” comprising public officials and community leaders to identify and reduce risk factors while promoting protective factors by selecting and implementing tested interventions throughout the community. Repeated assessments are incorporated into the CTC system to serve as an ongoing evaluation of the program and as a guidepost for communities dealing with adolescent health and behavioral problems. Cone Health Foundation funding is requested to cover a portion of the salary and fringe benefits for the prevention consultant, project coordinator and clinical supervisor. The remaining funds are needed to cover operational expenses to support the programming in Smith Homes and the surrounding community.

Family Service of the Piedmont (FSP)

Integrated Treatment for Co-Occurring Disorders

\$140,225

FSP’s co-occurring disorders program focuses on integrated treatment of persons with co-occurring substance use and non-severe mental health disorders, such as mood and anxiety disorders and less severe forms of bipolar disorder. The integrated treatment approach helps people recover by offering both substance use and mental health disorders services at the same time and in one setting. The population served includes those diagnosed with multiple diagnoses with a history of substance use and mental health disorders in the greater Greensboro community. Cone Health Foundation funding will cover the salaries and fringe benefits for the co-occurring disorders therapist and case manager, medical supplies and materials and bus vouchers.

Foundation for Health Leadership & Innovation (FHLI)

North Carolina Center of Excellence for Integrated Care (COE)

\$65,000

In an effort to increase the capacity of the greater Greensboro community to effectively address the needs of individuals with co-occurring substance use and mental health disorders, Cone Health Foundation established an initiative that provides technical assistance, training and short-term program support to targeted substance use disorder and mental health agencies. This initiative is led by the COE. The skilled clinicians, researchers, writers, trainers, and advocates from COE translate the newest research into real-world tools, training, and technical assistance

for nonprofit organizations across the country. Cone Health Foundation funding is requested to cover a portion of the salaries and fringe benefits for two integration specialists, supplies and materials and other operating expenses.

UNC Greensboro

Addressing the Opiate Crisis through Harm Reduction

\$67,360

In April 2018, in an effort to respond to this crisis, the Congregational Social Work Education Initiative (CSWEI) and the Congregational Nurse Program (CNP) started working with Guilford County’s Solution to the Opioid Problem (GCSTOP) in association with UNCG to pilot a collaboration that focused on counseling overdose survivors and others at risk of opiate overdose to seek substance use treatment or adopt harm reduction strategies to reduce their risk of overdose and other negative health impacts (i.e., HIV, HEP C, STIs). The CSWEI and CNP team propose to continue their current constellation of services at two (2) Opiate Harm-Reduction Clinics, which are located at College Park Baptist Church in Greensboro and at ADS. These clinics serve those who have overdosed or present as addicted or at risk of addiction for opiates. Cone Health Foundation funding covers a portion of the salary and fringe benefits for the Harm Reduction Clinic’s Program staff which includes the two Outreach Workers/Rapid Response Team Navigators.

Kellin Foundation: Greensboro HEALS (Healing and Empowering All Survivors)

\$133,365

The Kellin Foundation provides community-focused, evidenced-based and culturally competent behavioral health services through the integration of best practice research, training and technical assistance and proposes to expand its scope to provide evidence-based services for individuals with co-occurring disorders. Clinical staff within Kellin Foundation have worked over the last three years to employ Co-Occurring Disorders Learning Collaborative knowledge and skills with specific services like clinical assessment; individual, couple, and family therapy; group therapy; and peer support. The organization provides integrated treatment services for people with non-severe psychiatric disorders that co-occur with substance use disorders. Cone Health Foundation funds will be used to cover a portion of salaries and fringe benefits for a clinical psychologist, a licensed clinical social worker and a licensed clinical addiction specialist; supplies and materials and travel vouchers.

UNCG Partnership to Address Co-Occurring Disorders in Greater Greensboro

\$132,975

This proposal represents an effort by three programs previously funded by Cone Health Foundation: Congregational Nursing Program (CNP), Congregational Social Work Education Initiative (CSWEI), and Center for New North Carolinians (CNNC) to work in partnership to address co-occurring substance use and mental health disorders in vulnerable populations; namely, those who are homeless or in transitional housing and those who are immigrants and refugees. Cone Health Foundation funding is needed primarily to provide support for six community health workers, two case managers and a behavioral health nurse.

TOTAL SUBSTANCE USE & MENTAL HEALTH DISORDERS GRANTS:

\$730,925

V. Other Initiatives and Community Collaborations

Action Greensboro

\$50,000

Established in 2001, Action Greensboro has championed a variety of initiatives aimed at enhancing the city’s quality of life and community development, and is an important collaboration with other area foundations.

Building Stronger Neighborhoods

\$10,000

The Building Stronger Neighborhoods (BSN) Program was established in 2001 as a small grant and technical assistance program for neighborhoods in the greater Greensboro area. The program is supported through a collaborative of five local funders and the Greensboro Public Library, seeking to enable neighborhoods to build community.

Guilford Nonprofit Consortium

\$25,000

The Guilford Nonprofit Consortium (GNC) is a collaborative of nonprofit organizations that fosters mutual assistance and support. The consortium conducts education, leadership and training sessions and provides other opportunities for networking in order to build capacity of the nonprofit community across Guilford County. GNC has 270 member agencies.

Partners Ending Homelessness

\$25,000

Partners Ending Homelessness (PEH) leads a strong and stable system of care to end homelessness in Guilford County. PEH receives funding from Community Foundation of Greater Greensboro, Cone Health Foundation, Guilford County, Lincoln Financial Foundation, Phillips Foundation, United States Department of Housing and Urban Development, United Way of Greater Greensboro, United Way of Greater High Point, and other public and private donors. Poor health, mental illness and substance use are closely associated with homelessness. The rates of both chronic and acute health problems are extremely high among the homeless population.

**Support for Navigator Entities and Certified Application Counselors/
Medicaid Assistance/Medical-Legal Partnerships**

(up to) \$139,500

LANC received a substantial increase (\$4.9 million in 2021-2022 versus \$700,000 in 2020-2021) in Navigator funding from The Centers for Medicare and Medicaid Services (CMS). This boost will allow them to significantly increase Navigator services across the state.

LANC proposes to support Medicaid appeals and Medical Legal Partnership (MLP) work with requested funding. Although CHF funds will not be used for one-on-one Navigator appointment, Medicaid and MLP outreach will include information on the Affordable Care Act (ACA). Medicaid and the ACA go hand-in-hand, so it is natural to include the ACA in community education presentations and outreach to medical providers. All CHF funded paralegals will be required to complete Navigator training and become certified so that they can conduct outreach related to the ACA.

As well, whenever an ACA case requires the intervention of an attorney, LANC will provide services. This representation is not covered under the CMS Navigator grant. When a case requires advanced escalation to resolve an issue, attorney intervention is necessary. LANC will work closely with Navigators to identify issues that may impact ACA consumers. CHF funding will be used to assist ACA consumers with marketplace appeals, as well as legal advice and counseling regarding technical eligibility issues impacting individual consumers.

Medicaid Appeals

As long as the Public Health Emergency (PHE) remains in effect, continued eligibility for most Medicaid recipients cannot be terminated. For this reason, LANC has seen a significant decline in new Medicaid cases. Although it is not known when the PHE will end, there are reasons to believe that Medicaid service denials will increase due to system changes impacting Medicaid in North Carolina.

On July 1, Medicaid Transformation, i.e., the transition to Medicaid Managed Care, went into effect in North Carolina. LANC is committed to ensuring that the rights and interests of Medicaid beneficiaries are protected in this new, complex Medicaid Managed Care system. With the introduction of a profit motive into the Medicaid system, Managed Care Organizations will weigh their desire to control costs with the provision of medically necessary care to Medicaid beneficiaries. We expect this heightened tension to cause an increase in both service denials and reductions of existing services to Medicaid beneficiaries in North Carolina. With CHF funding, LANC hopes to ensure that the rights of Guilford County Medicaid beneficiaries are zealously protected during this transition to managed care.

Medical-Legal Partnerships (MLP)

Medical-Legal Partnership is a collaborative intervention that embeds civil legal aid professionals in health care settings to address seemingly intractable social problems that contribute to poor health outcomes and health disparities.

LANC recognizes the link between health outcomes and legal needs. Medical-Legal Partnerships are a strategy for improving both the legal and medical outcomes for patients and clients. LANC’s Greensboro office has partnered with community medical partners to provide outreach and to accept referrals.

The proposal calls for increased outreach to Medical providers, to educate them regarding the need for Medicaid, ACA services, and other services available from LANC. LANC hopes to increase the number of referrals from providers, so that they can reach more people in need of services through referrals. Through a system of “soft” handoffs of referrals from medical providers, patients do not have to go through the regular application process and can be proactively contacted by LANC staff to complete the application process.

TOTAL OTHER INITIATIVES AND COMMUNITY COLLABORATIONS: \$249,500

TOTAL GRANTS RECOMMENDATION FY 2022 **\$4,131,680**